

Vehicle Health Alerts Visual Reference Guide



Water in Fuel – Safely stop your vehicle as soon as possible, shut off the engine, then drain the Diesel Fuel Conditioner Module (DFCM). **WARNING:** Do not drain the water separator while the engine is running. Fuel may ignite if the separator is drained while the engine is running, or the vehicle is moving. Please see your Owner's Manual or Owner's Manual Diesel Supplement for the drain procedure.



Engine Coolant Over-temperature – An engine overheat condition was detected. Please stop your vehicle as soon as it is safe to do so and switch off the engine. Let the engine cool and check the coolant level. If the warning stays on after your vehicle warms up, please contact an authorized dealer ASAP. **WARNING:** Never remove the coolant reservoir cap while the engine is running or hot. Please see your Owner's Manual for reference.



Low Engine Oil – The engine oil pressure is low. Please stop your vehicle as soon as it is safe to do so and switch off the engine. Check the oil level and add oil if needed. If the warning persists, your engine may require service; please switch off the vehicle and contact an authorized dealer ASAP. Please see your Owner's Manual for reference.



Tire Pressure Monitor System Warning – One or more of your tires may be significantly under-inflated or there is a tire pressure monitoring system malfunction. Please check your tire pressure ASAP. **WARNING:** The Tire Pressure Monitoring System is NOT a substitute for manually checking tire pressure. The tire pressure should be checked periodically (at least monthly) using a tire gauge. Failure to properly maintain your tire pressure could increase the risk of tire failure, loss of control, vehicle rollover and personal injury. Please see your Owner's Manual for reference.



Restraints Indicator Lamp Warning – The Restraints Control Module has detected a fault with the supplementary restraint system which includes the air bags and seat belt buckle pretensioners. Please contact your authorized dealer ASAP. Please see your Owner's Manual for reference.



Service Steering – POWER STEERING ASSIST FAULT or STEERING MALFUNCTION STOP SAFELY: Stop vehicle in safe place and switch off for at least 10 seconds. Restart. If message returns, contact authorized dealer. SERVICE POWER STEERING: If you switch vehicle off and then switch it on again, the message SERVICE POWER STEERING or STEERING MALFUNCTION SERVICE NOW displays. Contact authorized dealer. SERVICE POWER STEERING NOW or STEERING MALFUNCTION SERVICE NOW: Contact authorized dealer. See your Owner's Manual.



Electric Trailer Brake Connection Status – If the Trailer Disconnected message is on, please stop the vehicle as soon as it is safe to do so, switch off the engine and check the trailer connections. If the Wiring Fault On Trailer message is on with no trailer connected, please contact your authorized dealer. If the trailer is connected, please consult your trailer dealer or repair facility for assistance. If the Trailer Brake Module Fault message is on: Contact your authorized dealer. See your Owner's Manual. Please see your Owner's Manual for reference.



Hill Start Assist Warning – The Hill Start Assist System has detected a failure. Hill start assist will not be activated when you start from a slope. Please contact your authorized dealer ASAP. Please see your Owner's Manual for reference.



Brake Warning – Please ensure your vehicle's parking brake is released. If the light remains on, the brake system should be inspected ASAP by an authorized dealer. Please see your Owner's Manual for reference.



Antilock Brake Fault – The anti-lock brake system has detected a malfunction. Please contact your authorized dealer ASAP. Please see your Owner's Manual for reference.



HEV-Hazard – A fault has been detected with one or more of the electrical system components. Your vehicle may shut down without warning. Please stop your vehicle as soon as safely possible and attempt to restart it. If the fault remains, please contact your authorized dealer ASAP. Please see your Owner's Manual for reference.



Diesel Exhaust Fluid System Fault – A contamination was detected in the diesel exhaust fluid. Catalytic reduction systems which serve to reduce exhaust emissions are sensitive to such contamination. Please contact your authorized dealer. Please see your Owner's Manual for reference.



Diesel Exhaust Over-temperature – The vehicle exhaust system temperature exceeds intended operating range. If Stop Safely Now displays and a chime sounds, engine power is reduced and the engine will shut down below 3mph (5 km/h) and may not restart, depending on the severity of the condition. Please stop your vehicle as soon as possible and contact your authorized dealer. Please see your Owner's Manual for reference.



Powertrain Malfunction/Reduced Power – A powertrain, all-wheel drive or four-wheel drive fault has been detected. Please have the system inspected by an authorized dealer. Please see your Owner's Manual for reference.



Charge System Fault – There is an electrical system fault. Please switch off all non-essential electrical equipment and contact an authorized dealer for service. Please see your Owner's Manual for reference.



Malfunction Indicator Lamp-Regulatory – An engine malfunction has been detected. **WARNING:** Under engine misfire conditions, excessive exhaust temperatures could damage critical vehicle components and is a potential fire hazard. Please contact your authorized dealer as soon as possible. Please see your Owner's Manual for reference.



Passive Entry Passive Start – There is a potential issue with your vehicle's starting security system or your vehicle key's battery. If Starting System Fault is displayed, your vehicle will not start; please contact your authorized dealer as soon as possible. If Key Battery Low is displayed, please change the key's battery as soon as possible. Please consult your Owner's Manual for more information or contact your authorized dealer for assistance.



TC, IVD, or RSC OFF Indication – There may be a malfunction with your vehicle's Stability Control System. Please refer to your owner's manual or contact an authorized dealer for more information.



Lighting System Failure – NOTE TO 2015 FORD FUSION AND 2015 LINCOLN MKZ OWNERS: PLEASE DISREGARD THIS MESSAGE. IT IS UNLIKELY THAT YOU HAVE A BURNED-OUT EXTERIOR BULB. HOWEVER, WE RECOMMEND THAT YOU INSPECT YOUR VEHICLE EXTERIOR LAMPS AT EVERY SCHEDULED MAINTENANCE INTERVAL. A burned-out bulb or an electrical system fault in the exterior lamp system has been detected. Please check all exterior bulbs and connectors and contact your authorized dealer if the message persists. Please see your Owner's Manual for reference.



Fuel Door Open/Ajar – The fuel door is not closed properly. At the next opportunity, safely pull off the road and close the fuel door. Please see your Owner's Manual for reference.



Check Fuel Fill Inlet – The fuel inlet may have stuck open, or debris may be preventing the inlet from fully closing. At the next opportunity, safely pull off the road, turn off the engine, open the fuel filler door and remove any visible debris from the fuel fill opening by either inserting a fuel fill nozzle or funnel into the inlet until cleared. Please see your Owner's Manual for reference.



Check Fuel Cap – Your fuel cap may be loose. At the next safe opportunity, please pull off the road and reinstall it. If your vehicle has a capless fuel system, please inspect the fuel inlet to ensure it has closed properly. **WARNING:** The fuel system may be under pressure. If the fuel filler cap is venting vapor or if you hear a hissing sound, wait until it stops before completely removing the cap. Otherwise, fuel may spray out and injure you or others. If the warning stays on or continues to turn on while your vehicle is running, contact authorized dealer. Please see your Owner's Manual for reference.



Diesel Exhaust Fluid Low – A contamination was detected in the diesel exhaust fluid. Catalytic reduction systems which serve to reduce exhaust emissions are sensitive to such contamination. Please contact your authorized dealer. Please see your Owner's Manual for reference.



All Wheel Drive OFF or 4x4 OFF – The All Wheel Drive (AWD) system has turned off. This may be due to an overheating AWD system or the installation of the compact spare tire. AWD will resume operating once one or both of these conditions are rectified. If neither applies, please contact your authorized dealer. Please see your Owner's Manual for reference.



Air Suspension/Ride Control Fault – One or more of the following may have occurred in your vehicle's suspension system: the load limit may have been exceeded, the system may have been turned off or the system may require servicing. Please consult your Owner's Manual for more information or contact an authorized dealer for assistance.



Lane Keeping Aid – 2013 ESCAPE OWNERS: PLEASE DISREGARD THIS MESSAGE. The Lane Keeping system has detected a system fault or an obstructed front camera. If the LANE KEEPING AID MALFUNCTION SERVICE REQUIRED or FRONT CAMERA MALFUNCTION SERVICE REQUIRED warning is on, please contact your authorized dealer. FRONT CAMERA TEMPORARILY NOT AVAILABLE on: please wait for the system to cool before switching it on. FRONT CAMERA LOW VISIBILITY CLEAN SCREEN on: please check the windshield in front of the camera (behind the interior mirror) and remove any possible debris. Please see your Owner's Manual for reference.



Forward Collision Warning – The collision warning system has detected either a system fault or blocked sensor. Please clean the grille surface in front of the sensor or remove the obstruction. If the message does not clear after several minutes, please contact your authorized dealer. Please see your Owner's Manual for reference.



Blind Spot Detection with Cross Traffic – If BLIND SPOT SYSTEM FAULT or CROSS TRAFFIC SYSTEM FAULT displays, the system may not function. Contact authorized dealer. If BLIND SPOT NOT AVAILABLE/SENSOR BLOCKED SEE MANUAL or CROSS TRAFFIC NOT AVAILABLE/SENSOR BLOCKED SEE MANUAL displays, check exterior vehicle sensors for damage or debris covering them (see Owner's Manual for sensor locations). If the problem persists, your vehicle requires diagnosis by a technician. Please contact an authorized dealer. See your Owner's Manual.



Park Aid Malfunction – The parking aid system has detected obstructions. Please clean the front and rear bumper covers or remove the obstruction. If the message does not clear, please contact your authorized dealer. Please see your Owner's Manual for reference.



Hill Descent Control Fault Warning – A fault has been detected in one or more of the Hill Descent Control, Anti-Lock Brake or Roll Stability Control systems. The Hill Descent Control system has been deactivated. You must apply the brakes manually as needed in order to maintain a safe speed. If the fault continues to display, please contact an authorized dealer for service. Please see your Owner's Manual for reference.



Start/Stop Engine Warning – A start-stop system or powertrain malfunction has been detected and the start-stop system has been turned off. If your engine has stopped, please restart it. Your fuel consumption may increase while the start-stop system is unavailable. Please contact your authorized dealer ASAP. Please see your Owner's Manual for reference.



Air Filter Minder – Your vehicle's air filter restriction gauge has reached the change filter mark due to blockage in the air intake system. The air filter condition should be verified by inspecting the underhood restriction gauge. Always use the underhood restriction gauge to determine when the air filter element needs to be changed. Please consult your Owner's Manual for more information or contact your authorized dealer for assistance.



Low Washer Fluid – The windshield washer fluid level is low. Add washer fluid as soon as possible. See Owner's Manual.



Anti-theft Indicator – If the Anti-Theft indicator flashes rapidly or illuminates steadily with ignition turned on, switch the ignition off, then back on to make sure there is no electronic interference with the programmed key. If the vehicle does not start, please try to start it with your spare key and, if successful, contact your authorized dealer for a key replacement. If the indicator still flashes rapidly or is illuminated steadily and your vehicle does not start, please contact your authorized dealer as soon as possible for service. Please refer to your Owner's Manual for more information.



Diesel Pre-Heat – With the key turned to on position, the Glow Plug Pre-Heat Indicator illuminates if glow plug heat is necessary as starting aid. Wait until the light goes off before starting. Refer to your Owner's Manual or Owner's Manual Diesel Supplement. The glow plugs will continue to be activated for two minutes after the glow plug pre-heat indicator has turned off. The light should always illuminate at least momentarily when the engine is cold and the ignition is turned on. If it does not illuminate the glow plug system should be checked and repaired. Contact your authorized dealer as soon as possible. Please consult your Owner's Manual for more information.



Diesel Engine Idle Shutdown – If your vehicle has been idling in Park (P) or Neutral (N) for five minutes (with the parking brake set) or 15 minutes (if the parking brake is not set), your vehicle will turn off within 30 seconds or receiving this message (per regulatory state requirement). please consult your Owner's Manual for more information or contact your authorized dealer for assistance



Diesel Engine Warming – In extremely cold weather (typically around -15°F (-26°C)), if the engine block heater is not utilized, the engine will not respond to accelerator pedal movement for 30 seconds. This is done so engine oil can be properly circulated to avoid engine damage from lack of lubrication. A timer will begin a countdown from 30 seconds. Once the counter has reached 0 seconds, OK TO DRIVE displays and the engine will then respond to accelerator pedal movement. Please consult your Owner's Manual for more information or contact your authorized dealer for assistance.



Diesel Particulate Filter Cleaning – Your vehicle's exhaust filter is full of exhaust soot particles and the vehicle needs to be operated in a manner to allow automatic cleaning. This message will stay on until the exhaust filter cleaning has begun, at which time the Cleaning Exhaust Filter message is displayed. When this occurs, drive the vehicle above 30 mph (48 km/h) for at least 20 minutes until the the Cleaning Exhaust Filter message turns off. This message is normal and does not indicate a malfunction. Please consult your Owner's Manual for more information or contact your authorized dealer for assistance